

# William Marks

Results-driven Mathematics student with good technical and problem solving skills, firm grasp of business needs and understanding of user requirements gathering. Assesses risks and determines the best route to a problem, troubleshoots problems and conducts tests. Excellent communication and problem solving abilities.

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**GitHub:** <https://github.com/WMcoding-MW>

**LinkedIn:**

<https://www.linkedin.com/in/william-marks-89043921b/>

## EXPERIENCE

### Shoppers Drug Mart, Calgary AB — Merchandiser/Cashier

July 2019 - January 2020

- Met and exceeded upsell goals by highlighting target merchandise with strategic promotional approaches.
- Reviewed and resolved differences between accounting information and cash drawer.
- Provided accurate information about promotions, customer programs and products, helping drive high customer retention.
- Worked independently most night shifts

### Shoppers Drug Mart, Calgary AB — Merchandiser

September 2017 - July 2019

- Helped customers complete purchases, locate items and join reward programs to promote loyalty, satisfaction and sales numbers.
- Managed customer relations and customer service through daily communication and interaction.
- Improved customer satisfaction ratings by addressing issues and fostering timely resolution.

## EDUCATION

### Mount Royal University, Calgary AB — Computer Science Bachelor's Degree

September 2019 - August 2021

- Current GPA of 3.8
- Coursework in C++ and Java including file IO, Powerful Object Orientated design, Data Structures and much more.
- Member of golden key international honour society

## SKILLS

Communication

Teamwork

Leadership

Working on tight deadlines

Programming

Problem Solving

C++, Java, Git, GitHub, ASM,  
C, SQL

## AWARDS

**President honour roll** -  
Mount Royal University over  
the semesters 2020-2021

**Deans List** - Mount Royal  
University fall 2020

**Acceptance to golden key  
honour society** - fall 2021

## LANGUAGES

English (Native speaker)

Spanish

## **University of Calgary, Calgary AB— Mathematics Bachelor's Degree**

September 2021 - Present

- Current GPA of 3.8
- Coursework in mathematical analysis, abstract algebra, data science, numerical analysis, as well as lots of computer science courses.
- Minor in Computer Science